



Latin America and Caribbean Division - Mexico

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| Local operations began in: | 1990 |
| Divisional Headquarters: | Miami, Florida |
| Regional Office: | Mexico City, Mexico |
| Divisional President: | Juan N. Cento, President, Latin America and Caribbean Division |
| Latin America Officers: | Roby G. Brown, Vice President, Mexico, Andean Region & Central American Operations Eduardo Lopez, Managing Director of Planning and Administration, Mexico, Central America and Andean Region Raúl de la Rosa, Managing Director of Regional Sales, Mexico Ernesto Romero, Managing Director of Legal; Mexico, Central America and the Andean Region Jorge Torres, Managing Director of Operations, North District Mexico Norma Suarez, Managing Director of Operations, South District Mexico |
| Air Cargo Terminals and Monitored Bonded Warehouses: | <ul style="list-style-type: none"> • Toluca, State of Mexico • Guadalajara, Jalisco • Monterrey, Nuevo Leon |
| Aircraft fleet: | <ul style="list-style-type: none"> • 1 Airbus 310 (Monterrey) 5 weekly flights and 1 MD10-30 1 weekly flight • 1 MD10-30 (Toluca) 6 weekly flights • 1 MD10-10 (Guadalajara) 6 weekly flights • 1 Convair 580 (Cancun and Merida) 5 weekly flights |
| Ground fleet: | <ul style="list-style-type: none"> • 243 |
| Employees: | <ul style="list-style-type: none"> • 1185 |
| World Service Centers: | <ul style="list-style-type: none"> • 33 |
| Stations: | <ul style="list-style-type: none"> • 19 |
| Authorized FedEx Delivery Centers: | <ul style="list-style-type: none"> • 236 |
| Services: | <ul style="list-style-type: none"> • FedEx International First® • FedEx International Priority® • FedEx International Economy® • FedEx International Priority® Freight • FedEx International Priority® Freight – Exclusive Delivery • FedEx International Priority® Freight – Exclusive Delivery Plus • FedEx International Priority® Freight – Exclusive Air Charter • FedEx International Express® Freight • FedEx International Broker Select |

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| | <ul style="list-style-type: none"> • FedEx Dangerous Goods Service • FedEx ATA (airport to airport) • FedEx Transborder Distribution • FedEx Express Nacional |
| Customs Clearance: | <ul style="list-style-type: none"> • Express Customs |
| e-Commerce Solutions: | <ul style="list-style-type: none"> • FedEx Ship Manager® at fedex.com • FedEx Ship Manager® Software • FedEx Ship Manager® Server • Global Trade Manager™ (GTM) • FedEx InSight™ |
| States directly served | <ul style="list-style-type: none"> • Mexican Republic 32 states |
| Web site: | www.fedex.com/mx www.fedexpymex.com |
| Recent Awards: | <ul style="list-style-type: none"> • Express Guadalajara by the Ministry of Economy • Great Place to Work Institute, Great Place to in Mexico Award 2009 (1st place), 2008 (3rd Place), 2007 (1st place), 2006 (1st place), 2005 (2nd place) y 2004 (2nd place, 1st place in more than 500 employees category) • Great Place To Work Institute, “Best Company to Work in Latin America” Award 2007 • Mexican Institute of Telemarketing, National Excellence Award for Contact Centers: 2009, Silver recognition Best technology contribution; 2007, 3 recognitions; 2006, Silver recognition Best Motivational Programs for Contact Centers category • Recognition for Corporate Social Responsibility in 2009 and 2008 “<i>Empresa Socialmente Responsable</i>” awarded by CEMEFI • Recognition for Best Practice in Corporate Social Responsibility in 2008 for FedEx PyME Program and in 2006 in the Quality of Life category, awarded by CEMEFI • “Galardón Jalisco a la Exportación” Award 2008 and 2005 • Exports National Award 2008, awarded to FedEx • Premio al Mérito Exportador “Rodolfo González Garza” 2007 • Leon Quality Award 2006 • PyME Award 2006, Access to Markets Category, given by Mexico’s Ministry of Economy, FedEx PyME Program • <i>Hewitt and América Economía</i>, “Best Employers in Latin America” Award 2005 (6th place and 2nd place in Mexico), 2004 (2nd place) • National Logistics Award 2004, Logistics Executive, Jorge Torres • Premio Jalisco a la Calidad (Jalisco Quality Award), 2004 |



Latin America and Caribbean Division – Guadalajara

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| Location: | <ul style="list-style-type: none">• Guadalajara International Airport, capital of the state of Jalisco in Mexico |
| Operations began: | <ul style="list-style-type: none">• December 2002 |
| Official Opening: | <ul style="list-style-type: none">• March 13, 2003 |
| Total area: | <ul style="list-style-type: none">• 8,862 square meters (95,355 square feet) |
| Facilities: | <ul style="list-style-type: none">• Air cargo terminal• Bonded warehouse• Ramp and ability to classify supported by a MD10-10 and up to 28 ground vehicles from FedEx Express• Customer Service Center |
| Development: | <ul style="list-style-type: none">• The facilities were built with the collaboration of FedEx Express, the “Grupo Aeroportuario del Pacífico” (GAP) and the customs authorities within the Guadalajara Airport |
| Advantages: | <ul style="list-style-type: none">• Modern, 100% automatized facilities built with state-of-the-art technology that allows import and export operations to be processed more rapidly.• Processing capacity of more than 3,500 packages per hour.• Consolidated customs clearance• Customs authorities supervise operations and every FedEx package remains onsite• Storage, handling and classification of goods take place within the company’s facilities. |
| States directly served | <ul style="list-style-type: none">• Aguascalientes, San Luis Potosi, Guanajuato, Jalisco, Colima, Baja California Sur, Sonora, Sinaloa, Zacatecas, Nayarit |
| Employees: | <ul style="list-style-type: none">• 188 |



Latin America and Caribbean Division – Toluca

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| Location: | <ul style="list-style-type: none"> Toluca International Airport, capital of the State of Mexico (41.6 miles away from Mexico City) |
| Operations began | <ul style="list-style-type: none"> May 2000 |
| Official opening: | <ul style="list-style-type: none"> June 27, 2000 |
| Total area: | <ul style="list-style-type: none"> 106.000 square feet |
| Facilities: | <ul style="list-style-type: none"> Air cargo terminal Bonded warehouse Ramp and classification capacity supported by a Boeing MD10-30 and up to 20 ground vehicles belonging to FedEx Express. Customer Service Center |
| Development: | <ul style="list-style-type: none"> The facilities were built in collaboration between FedEx Express, the General Aviation Office (OAG) and the customs authorities of the Toluca Airport. |
| Advantages | <ul style="list-style-type: none"> Modern, 100% automatized facilities built with state-of-the-art technology that allows import and export operations to be processed more rapidly. Processing capacity of 5,000 packages per hour. Warehouse with a storage capacity of 7,000 packages Consolidated customs clearance provided by FedEx Trade Networks Customs authorities supervise operations and every FedEx package remains onsite Storage, handling and classification of goods take place within the company's facilities. |
| States directly served | <ul style="list-style-type: none"> Mexico City, Queretaro, Hidalgo, Michoacan, Veracruz, Guerrero, Morelos, Oaxaca, Puebla, State of Mexico, Chiapas, Tlaxcala, Tabasco, Guanajuato (only Irapuato) |
| Employees | <ul style="list-style-type: none"> 135 |



Latin America and Caribbean Division – Monterrey, N.L.

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| Location: | <ul style="list-style-type: none"> Mariano Escobedo International Airport in Monterrey, capital of the state of Nuevo Leon in Mexico |
| Operations began: | <ul style="list-style-type: none"> September 2003 |
| Official opening: | <ul style="list-style-type: none"> November 4, 2003 |
| Total area | <ul style="list-style-type: none"> 3,725 square meters: 1,950 for storage, 75 for access and 1,700 for maneuvering. (40,095 square feet: 20,989 for storage, 807 for access and 18,299 for maneuvering) |
| Facilities: | <ul style="list-style-type: none"> Air cargo terminal Bonded warehouse Ramp and classification capacity supported by one Airbus 310 and up to 20 ground vehicles belonging to FedEx Express. Customer Service Center |
| Development: | <ul style="list-style-type: none"> The facilities were build in collaboration with the Grupo Aeroportuario Centro Norte and the General Customs Administration. |
| Advantages | <ul style="list-style-type: none"> Modern, 100% automatized facilities built with state-of-the-art technology that allows import and export operations to be processed more rapidly. Processing capacity of over 1,100 packages per hour 1,451 documents. Warehouse with a storage capacity of over 175 pallets of heavy cargo and 651 standard-size boxes Consolidated customs clearance provided by FedEx Trade Networks Customs authorities supervise operations and every FedEx package remains onsite Storage, handling and classification of goods take place within the company's facilities. |
| States directly served | <ul style="list-style-type: none"> Nuevo Leon, Coahuila, Tamaulipas, Chihuahua, Sonora, Baja California, Durango |
| Employees | <ul style="list-style-type: none"> 74 |